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July 31, 2020

Dear CORE community,

As Ontario moves into Phase 3 of re-opening businesses today, CORE's centre will remain closed until further notice.

We continue to practice diligence in planning to maximize the safety and wellbeing of all participants, caregivers, staff, and visitors, and to minimize the risk of an outbreak when CORE does gradually re-open.

CORE's management team is preparing to be ready by attending relevant health and safety training, reorganizing the centre to support appropriate physical distancing, stocking up on personal protective equipment, and developing new policies and practices that are in line with government and public health recommendations.

CORE will be taking the lead for timing of re-opening from larger organizations with day programs in Toronto as well as various parts of the province as they plan and begin to re-open. Agencies within the sector are working together to develop best practices, as well as identify any challenges of bringing participants back together at their centres.

We recognize that many participants and caregivers are eager to get back to CORE, and miss the in-person daily activities and interactions with peers and staff, and the respite that our day program offers. CORE will continue to offer daily online group activities and staff will continue to reach out to participants with support as CORE's doors remain closed for the time being. Your safety and wellbeing are our top priority and we are working to gradually re-open and have participants back together as soon as it is safe to do so.

A survey will be circulated next week seeking your input and to help us plan. Thank you in advance for your comments and suggestions.

As always, we encourage you to contact CORE staff if there is anything we can support you with during this time. I will continue to update everyone as new information is available.

Thank you,

Kathryn Gardner
Executive Director, CORE

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