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Dear CORE community,

I hope everyone is well and enjoying the first few weeks of fall.

As we surpass the 6-month mark of the pandemic, I want to express my gratitude and congratulate everyone for all of your efforts so far to maintain our safe and healthy community. Your patience while we all navigate our new way of being and as CORE remains closed while providing service remotely is appreciated.

Thank you to everyone who participated in the caregiver survey. We received 85 responses and an abundance of rich feedback that has helped us to gain insight and continue to plan for safe program delivery. Your feedback is reassuring that careful planning and timing is crucial for a successful eventual return to in-person service. A summary of survey responses is attached for your information.

As we monitor reports from the government and public health, and experience the beginning of the second wave of the pandemic, CORE will continue to remain closed. We feel that it would be untimely to reopen in-person services when numbers are increasing and restrictions are tightening again. We will continue to plan for eventual in-person service with consideration of risk levels, as well as an effort to maximize the outcome of everyone's distancing for so long, so that CORE has a successful and lasting re-opening.

CORE continues to provide service by regularly connecting with participants and caregivers individually by telephone or Zoom, as well as offering two online Zoom group activities each weekday. We recognize that online remote services do not meet the needs of all of the participants, for various reasons. While CORE remains physically closed for in-person service, we strive to maintain desired levels of service in ways that are safe for all participants, families, and staff.

Please contact us if there is a specific need that you have. We will do our best to continue to provide the individualized service that CORE is known for.

We can all continue to do our part by physically distancing, wearing a mask whenever possible, washing hands frequently, and following recommendations from public health.

I will continue to provide regular updates as CORE adapts to new information.

Thank you and stay well,

Kathryn