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Dear CORE community,

We are now in the third month of physical distancing and the temporary closure of CORE's centre as part of the global effort to curb the spread of COVID-19.

Thanks to everyone's hard work to follow health and safety guidelines, CORE's community has remained safe and well. Parents, caregivers, and residential support staff have been providing around-the-clock care and support. Participants are adjusting to new ways of staying connected. CORE's staff team has continued to further individualize the supports provided with the input of each participant's support network. Thank you all for your extraordinary care and support of the participants and each other during this unprecedented time.

Over the past few months, we have continued to learn about and support the changing needs of your family member or mutual participant as physical distancing continues. Please do not hesitate to be in touch with staff if there is anything that you need from CORE. We understand that this is a trying time and each person's needs are unique.

Many participants and families have been asking about a re-opening date for CORE. We understand and share the feeling of wanting to be back at CORE as soon as possible, but also need to do everything we can to ensure that everyone stays safe and well. We are paying close attention to government and public health information about in-person services and group gatherings, including other day programs that are also remaining closed for now. While some businesses are now allowed to open again, it is not quite time for CORE to re-open yet.

As information continues to change day by day, we always have the safety and wellness of all of CORE's community members as the top priority and continue to plan accordingly. We will let everyone know once it is safe for CORE to re-open our doors and start to welcome participants back. There will be some necessary changes to CORE in order to adhere to new public health guidelines that we will make you aware of in advance. As of today, we are still unsure of a date that re-opening will be possible, but are working hard to be ready for when the time comes.

We are here to support you remotely in the meantime, and encourage you to reach out if you need anything.

Thank you and stay well,

Kathryn Gardner
Executive Director, CORE

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